

HOP A TOUR

Private Tour Terms and Conditions

By booking a private live virtual tour (“Private Tour”) on Hop A Tour Ltd.'s (“Hop A Tour”, “we” or “us”) website <https://hopatour.com/> (the “Website”), you hereby agree to the term and conditions (“T&Cs”), set out below.

Booking

1. When you book a Private Tour with us, you undertake that you have the authority to accept and do accept these T&Cs on behalf of yourself and your party. These T&Cs together with the information set out on our Website and the Website’s terms of use and Privacy Policy (collectively, the “Governing Terms”) form the entire agreement between yourself and us. Hop A Tour reserves the right to change the Governing Terms from time to time without the need of prior notice.

Private Tour Modification

2. All requests for booking modifications/amendments must be directed to us via email at contact@hoptatour.com or telephone +1-800-884-0623.
 - a. We do not charge a fee to amend or change the dates or times of an existing booking, as long as the request is received by us more than 48 hours ahead of your confirmed tour date.
 - b. If you request a date/time change, we will attempt to honor your request; However we cannot guarantee date/time change requests as all requests and amendments are subject to availability.
 - c. For change requests made less than 48 hours before the commencement of the Private Tour, we will make reasonable attempts to accommodate, but will charge fees associated with but not limited to the personnel cost resulting from such cancellation or amendment.

Prices

3. Prices are fixed at the time of booking and generally will not be subject to surcharges. The only exception to this will be in the event you choose to create a unique tour or detour as part of your Private Tour, in which case we will charge an additional fee for the creation or modification of the tours offered on our Website. Such additional fee will be charged based on the actual time spent by our team in planning and catering for your request, based on an hourly rate.
4. All prices displayed are inclusive of VAT.
5. Please note the price currency, which may be different from your local currency. If your card is linked to a different currency, the payments will automatically be converted to the transaction currency by your card issuer and may be subject to fee as set by your issuer.
6. The booking of a Private Tour will be completed only upon Hop A Tour receiving a payment confirmation. If a confirmation number to the transaction is not displayed on the website or you do not receive a confirmation email from us, please contact contact@hoptatour.com or telephone +1-800-884-0623.

Vouchers and Promotions

Vouchers and promotions are subject to the terms of each offer and these terms.

7. Any voucher or promotion code is usable only for the persons that it is offered to if received via email unless explicitly written otherwise.

Payment; Refund and Cancellation

8. Full payment is required to make a reservation. Full payment is due 7 days prior to the Tour Event. If booking within the 7-day window, payment is due immediately upon booking.
9. Cancellation Policy:

Tour Type	Canceling 48hrs or more prior to Event	Canceling within 48hrs of Event
Standard	Client receives full refund	70% of price is refunded to client.
Standard+ Customization (field work)	Client receives full refund on the standard pricing; Client receives 50% refund on the customization fees	70% of standard itinerary price is refunded to client; Client receives 50% refund on the customization fees

Cancellation due to Force Majeure

10. In the event that we are forced to cancel a Private Tour due to Force Majeure or reasons beyond our control, we will provide you with a credit given or refund, at our discretion. Such credit or refund constitutes the sole remedy you shall have in respect of a cancellation resulting from Force Majeure or due to reasons beyond our control, and you hereby agree to waive any claim or demand against Hop A Tour in this regard.

Use of Company Name, Trademark, Logo

11. You hereby grant Hop A Tour, Ltd. permission to reproduce and use the company name, logo, or trademark, of the company or entity upon whose behalf the tour has been booked and served, for use on the Hop A Tour, Ltd. website or in other promotional materials, in relation to services provided by Hop A Tour.